



**Rajasthan State Industrial Development
& Investment Corporation Ltd.**
(A Rajasthan Government Undertaking)

क्रमांक:ए.1(8)378 / 2020

दिनांक 12.12.2021

सूचना

(विज्ञापन सं. ए.1(8)378 / 2020 दिनांक 17.10.2021)

रीको द्वारा दिनांक 12.12.2021 को प्रातः 9:00 बजे से अपरान्ह 12:00 तक Assistant Site Engineer (Civil) एवं दिनांक 12.12.2021 को अपरान्ह 2:00 बजे से 5:00 बजे तक Junior Legal Officer के रिक्त पदों हेतु आयोजित सीधी भर्ती प्रतियोगी परीक्षा की उत्तर कुंजियां निगम की वेबसाईट www.riico.co.in या <https://riico.onlinerecruit.in/2021/> पर जारी कर दी गयी है। यदि किसी भी अभ्यर्थी को उत्तर कुंजियों पर कोई आपत्ति हो तो निर्धारित शुल्क प्रति आपत्ति रु. 1000 /- के साथ 12.12.2021 सायं से 14.12.2021 सायं 05:00 बजे तक अपनी आपत्ति ऑनलाईन दर्ज करवा सकता है। ऑनलाईन आपत्ति दर्ज करने से पूर्व संलग्न आवश्यक निर्देशों का अध्ययन कर ही आपत्ति प्रस्तुत करें।

सलाहकार (ए.एण्ड एम.)

Instructions for applying for Online Grievance

1. The online grievances for error in questions of question paper will be accepted as follows:

Post Name	Start Date & Time	End Date & Time
Assistant Site Engineer (Civil)	12-Dec-2021 Evening	14-Dec-2021 05:00 PM
Junior Legal Officer	12-Dec-2021 Evening	14-Dec-2021 05:00 PM

Each grievance will be addressed as per clause mentioned below and revised answers keys would be published, if any. No more grievance on questions and answers will be entertained after the due date. Important clause related to Grievance Redressal are as follows:

- a) If it is found that another answer, as compared to the answer in presently declared key is correct, then answer key would be updated and result would be calculated based on updated answer key.
- b) In case it is found that two or more answers are simultaneously correct, all such answers would be considered as correct, then answer key would be updated and result would be evaluated based on updated answer key. However, if a candidate has marked more than one options in OMR (even if they are considered correct answers now), he/she would get negative mark.
- c) If formation of question is wrong and/or none of the answers is correct, then all candidates including those who have not attempted it would get full marks.
- d) If formation of question and its answer as per the answer key is found correct, no action would be taken on such questions.
- e) The decision taken by the expert committee of Grievance redressal will be final and abiding.

2. The process for submission of Online Grievance is as follows:

Step-1: Add Grievance about question:

Login to your account at <https://riico.onlinerecruit.in/2021/> and click on "SUBMIT GRIEVANCE". Fill all mandatory fields like Question Paper Booklet Series Type, Question No., Answer as per present Key, Suggested Answer, Remarks/Query about question and upload supporting document in pdf format file having size between 50kb to 2 MB.

If you have grievance on more than one question then add one by one using the Add Grievance option.

Step-2: Add bank account details for refund

Fill all mandatory fields like Bank account holder name, bank account number, bank name, bank branch address and bank IFSC code carefully. It will be used to refund the fee in case of acceptance of grievance.

Step-3: Application form Preview and Final Submission

Please check the preview carefully. If there are any changes required, click on PREVIOUS button and make necessary correction otherwise click on SUBMIT and proceed to fee payment.

Note: After submission of preview no editing will be allowed.

Step-4: Online Fee Payment

Rs 1000 will be charged for each grievance. Click “Proceed to Pay Online” for online fee payment. After successful online fee payment, your application form will be submitted automatically. If the grievance of the candidate is accepted for the question then the amount charged for that question will be refunded to her/him. No refund will be made if the grievance is not accepted.